

# PUBLIC SERVICES AND CRIMINOLOGY



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# It starts with you

Are you looking for an exciting, fast-paced career, where no two days are ever the same and you head home knowing you've made a real difference to people's lives? A career in public services or criminology could be just what you're looking for.

From police officers and soldiers to fire fighters, there are so many roles open to you, and our courses can get you started on your journey into any of these exciting careers.

We'll teach you the knowledge and skills you'll need to pass entrance exams or progress to further study, and help you to develop the strength, stamina and tenacity you'll need to impress recruiters.

Whichever career path you take, you'll learn from dedicated public service and criminology tutors who have years of teaching and industry experience. You'll also have access to fully equipped gyms and fitness testing equipment to help you improve your strength and fitness.

We believe real-world experience is crucial. So, you'll benefit from regular visits and demonstrations from the fire service, army, cadets and border force, as well as taking part in hands-on activities. You'll also have the opportunity to undertake work experience or a work placement in the industry as part of your qualification.

So, if you want to make your mark on the world, give yourself a head start by beginning your journey at The Manchester College.

# **Careers** information



#### **JOB FIGURES**

There were approx. **18,624** employees working in the Public Services sector in Greater Manchester in 2021.



#### **AVERAGE EARNINGS**

Average wage in Greater Manchester is £27,297 per annum. (2021)

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#### **REPLACEMENT DEMAND**

**22.9%** of the current workforce will be reaching retirement age in the next 10 years, meaning those positions will need filling.



### **WORKFORCE SPLIT**

Currently 64.2% of the workforce are male.

Types of jobs available	Skills needed	Examples of GM employers
Army Officer	Attention to detail	Army
Border Force Officer	Communication	Civil Service
Firefighter	Data analysis	Greater Manchester Fire & Rescue Service
Police Community Support Officer	Honesty	Greater Manchester Police
Police Officer	Integrity	HM Prison and Probation Service
Prison Officer	Physical fitness	Ministry of Justice
Probation Officer	Research	Local Councils
RAF Officer	Resilience	Northwest Ambulance Service
Royal Marines Commando	Self-motivation	Royal Air Force
Royal Navy Officer	Teamwork	Royal Navy

Data sourced from Lightcast March 2023.





# What our students say

I came to The Manchester College because it had the right course that would help me to join the uniformed services. It was also far enough away from home to get the independence I wanted but close enough to travel to every day. Everyone is really nice and I've met some great new friends. The Manchester College is a great place to learn. The people are very welcoming and they offer a range of different courses that will help you in the career you choose to do. I'm still unsure on my long-term career aspirations but dog handling in the police or the army has always been my dream. I love to work with animals so going out with them, training them and looking after them will make me happy.

Jessica Thompson Level 3 Public Services

I spoke to my tutor when I came to the open day. She was so lovely and it was a nice environment, so I thought: 'here is where I want to go'. I have loved my course and I've had a great support system during my time here. I never once felt uncomfortable talking to a tutor or getting involved in a class. I actually recommended the College to my friend, who ended up enrolling!

Morgan Hunston Level 3 Public Services





# Meet the team

Our tutors are highly knowledgeable in their field and are dedicated to sharing their expertise with students. With extensive experience in teaching, they are well-equipped to support your learning and development.



#### Julian Smith Assistant Principal

Julian oversees our Animal Management, Education and Early Years, Health and Social Care, Science, Sport, Public Services and Criminology courses.

With 17 years of experience in further and higher education institutions, including 15 years in managerial and senior leadership roles, Julian brings a wealth of expertise to the position.



#### Hayley Francis Director of Curriculum

Hayley is the Director of Curriculum for Sport, Public Services and Criminology, and Care Professions. Hayley has been working at The Manchester College for over 10 years.

She has helped to grow the department over the years and driven the quality of provision through ensuring our course offer meets the needs of industry, by leading her experienced team to excellence in teaching, supporting learners to achieve their ambitions and working closely with industry employers.



#### Stuart Nickson Head of Department

Stuart began his professional coaching career with Bury Football Academy and later moved to Rochdale AFC working with their under 15/16s teams. More recently, Stuart has worked with Premier League clubs such as Everton, Manchester City and Manchester United. He's been at The Manchester College for over 10 years and is Head of Department for Sport and Public Services and Criminology.



#### Justine Stevenson Course Leader

Justine has over 15 years of experience working in conjunction with organisations and schools across the Greater Manchester area.

Justine has club level coaching experience within netball and has developed several community-based clubs as well as launching a National League club in Basketball.

She has spearheaded several community-based initiatives and collaborated with local schools and organisations to enhance educational programs, providing students with practical industry insights.



#### Ambokile Bell Course Leader

Ambokile has over 20 years of experience in the sports industry, working across Europe and the Middle East as a teacher trainer for Nike and Youth Sport Trust International. With experience as a Cancer Rehabilitator for MacMillan Cancer Support and Trekstock, he brings real-world knowledge into the classroom, offering students insights into sport, leisure, and career opportunities.



Scan here to read more about our tutors

# **Our locations**

### You'll be advancing towards your new career at either our Openshaw or Harpurhey campus.

#### Studying at Openshaw

Our Openshaw campus has recently benefitted from a £25m investment to upgrade its facilities.

You have to be fit to succeed in most public service roles, so you'll have access to extensive sport and leisure facilities including state-of-the-art, fully equipped gyms, where you can push yourself on resistance and cardiovascular machines. Plus, you'll be able to see how much you're improving using our wide range of high-tech testing equipment.

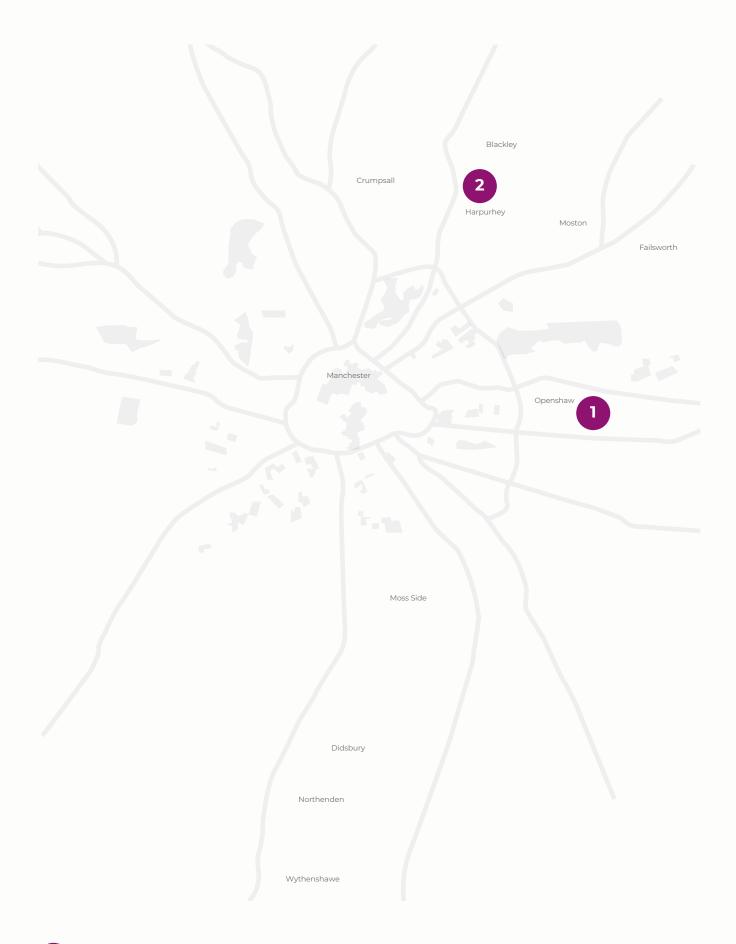
In many public service roles, you'll spend a lot of time outside, so we've designed outdoor practical areas to help you master military style fitness tests, drills, and routines.

#### Studying at Harpurhey

The courses offered at our Harpurhey campus are mainly classroom based but you'll still benefit from a modern learning environment within a bright, contemporary building and the restored Grade II listed Harpurhey Baths. With excellent transport links, the campus features recently refurbished facilities, including a refectory run by our Hospitality and Catering students, an open-plan library with IT access, and plenty of social spaces - including a large garden to relax in.







#### Openshaw Campus

Ashton Old Road, Openshaw, M11 2WH

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#### Harpurhey Campus

Rochdale Road, Harpurhey M9 4AF

# Get career ready with us

We passionately believe in helping you reach your ultimate goal, focusing on your future employability and developing the knowledge, skills and behaviours you will need to have a successful career.

Many of our programmes of study have been co-developed with industry partners. Working so closely with industry partners means you'll benefit from courses that are aligned with current industry skills and demands as well as a range of industry-level activities and lessons.

Once you complete your journey with us you will have the qualifications you need to take the next steps towards an amazing career, as well as the knowledge, skills and behaviours that will help you stand out to future employers.

#### Study Programmes

We offer qualifications from Level 1 to Level 3.

If you haven't already obtained a Grade 4 GCSE in English or maths, you'll study to work towards achieving this qualification. This is a mandatory requirement and it's also essential you achieve this for many careers.

#### Employability

To prepare you for your future career, you'll take part in a range of 'employability' activities to equip you with the knowledge and experience of the careers available to you.

You'll be assigned an Employability Co-ordinator and will take part in a wide range of activities that will help you develop the knowledge, skills and behaviours you'll need to thrive in the workplace.

#### **Industry Expertise**

You will get the opportunity to take part in masterclasses and lessons delivered by industry experts, visits from guest speakers within the sector and industry-standard projects, that will see you working on the kind of tasks you'd be completing once you begin your career in the public services and criminology sector.

#### Work Experience or Industry Placement

As part of your course you are required to take on external work experience. We will help you find a suitable placement. While there, you'll help with day-to-day tasks and shadow staff to develop the knowledge, skills and behaviours that are expected in the workplace and broaden your knowledge of the industry. Previous students have worked with:

- Greenwich Leisure Ltd
- Poppy Appeal
- National Citizen Service.

You may be able to apply for an industry placement offering a longer period of experience with a leading employer, depending on your course.

An industry placement gives you in-depth knowledge of the industry, allows you to gain hands-on experience and gives you an insight into career pathways.

With a placement, you're taking that all important first step onto the ladder; many of our students even go on to gain paid employment with their industry placement employer at the end of the year.

#### Work Related Activity

There are so many careers in the public services and criminology sector and we want to help you explore as many as possible during your studies.

We organise lots of work-related activities to help you discover more about the opportunities that might be open to you. You could soon be taking part in activities such as:

- Boot camps with the army and cadets, where you can test your fitness and prepare for a role in the armed forces
- Simulations and careers talks with Greater Manchester Fire and Rescue Service, including the opportunity to experience what it's like to be cut out of a car in an emergency situation, the chance to see just how dangerous it is to drive under the influence and much more
- Talks and activities with the police, border force and other employers in the industry, to hear first-hand accounts of what it's like working on the front line
- Residentials away from college, with lots of physical activities and outdoor pursuits like team building and leadership activities at Mount Snowdon and the Peak District
- Work-based activities with Greater Manchester Fire and Rescue Service.

## Courses

Our range of courses cover everything you need to start a successful career in the police, fire service, armed services and other public sectors. Whether you're getting ready to pass the recruitment and selection process or you're just starting on your journey, we're here to support you every step of the way.

#### Level 1 | Public Services

#### Openshaw / Harpurhey | One Year

If you've always wanted to work in the police, fire service or armed services, this Level 1 Diploma is a great place to get started on your journey. Discipline is crucial in these fields, so you'll be measured against the professional standards that you'll be expected to meet when you start your career. For example, taking part in a range of drills and activities, being punctual, reliable and a great team player.

It's also vital that you have the strength and stamina to cope out in the field, so exercise plays a key role in this course.

You'll start to prepare yourself physically for the rigorous recruitment and selection process while developing those all-important personal attributes, such as perseverance, courage and respect. You'll also build your awareness of law, citizenship, UK government and policy to build the foundations for further study.

#### Level 2 | Public Services

#### Openshaw / Harpurhey | One Year

Our Level 2 Diploma will see you building on the foundations you learned at Level 1 and taking part in similar drills and routines.

You'll also be going out on expeditions and continuing to build your strength and fitness, both in the gym and through water and land-based activities at outdoor pursuit centres.

In short, you'll be building the skillsets you'll rely on throughout your career, while exploring in detail all the different types of career paths and employment opportunities open to you.

#### Level 3 | Criminology and Policing

#### **Openshaw | Two Years**

If you want a challenging, investigative career in the police force or criminal justice sector, this Level 3 Criminology and Policing qualification can help you to get there.

You'll learn about the real CSI processes that don't make it into the TV programmes and cover a diverse range of topics, from law, psychology and sociology, to criminal justice and criminological theories.

We'll give you a greater understanding of the full criminal process, from crime scene to court room. And, while you're honing your skills in this fascinating area, you'll also be strengthening your leadership skills ready for the workplace.

#### Level 3 | Public Services

#### Openshaw | Two Years

Our Level 3 course will help you to gain the confidence and ability to pass the recruitment and selection process for your chosen public service role and find success in your new career.

You'll gain an in-depth understanding of a wide range of areas, including government policies, citizenship and legal systems. You'll also continue to improve your physical fitness by taking part in regular fitness tests. And you'll build your leadership skills and learn what it means to rely on your team mates when it matters most.

All of the above will be put to the test when you take part in re-enactments of major emergency incidents and learn how to operate a command and control centre.



# SUPPORTED LEARNING

Promoting independence through accessibility and inclusion

Have you received learning support in the past? Do you have an Education, Health and Care Plan or an identified Special Educational Needs or Disabilities (SEND) need? Our Supported Learning team can help students with SEND to achieve their aspirational career goals.

We provide a highly personalised offer for students to create a supportive learning environment for all. Whatever course you choose to study, our provision is specifically designed to support you on your journey to independence and into further education or employment.

Find out more about how we can help you: tmc.ac.uk/supported-learning





tmc.ac.uk/supported-learning



### We'll help you Accelerate2industry

As soon as you enrol on an Public Services and Criminology course, we'll start talking to you about the opportunities that could be open to you in the future. To guide you through the process and help you achieve your aspirational career goals, we've teamed up with our higher education partner, UCEN Manchester, on an exciting initiative.



Ultimately, the aim of Accelerate2Industry is to help you progress into either higher study, higher education with UCEN Manchester, or your chosen career.

The initiative runs throughout the academic year and there are three distinct phases:

### Step 1 - Plan

Find out about the options available to you at the end of your study programme.

### Step 2 - Pass 🚬

Your tutors will speak to you about what you're planning on doing next year and support you to secure the grades you need to move on to the next phase of your journey.

### Step 3 - Progress

Your tutors will ensure that you have all of the information and support you need to re-join us in September or progress on to university, employment or an apprenticeship.

### Progressors Award

Do you want to study with a higher education provider that offers something a little bit different and delivers courses that are career focussed and lead you straight into employment? If so, our Progressors Award is just for you.

The award is open to all Level 3 students at The Manchester College that, upon completion of their course, enrol onto a higher education course at UCEN Manchester. The Progressors Award is currently £200. Please check the amount, eligibility, and terms and conditions ahead of making your progressors application to UCEN Manchester during your final year of Level 3 study.

Book a campus tour, taster session or other support session with the UCEN Manchester Outreach Team by contacting HEfutures@ucenmanchester.ac.uk. Scan for more information, advice and guidance.





### **DEGREE LEVEL**

Once you've completed one of our Level 3 Diplomas as part of our Centre of Excellence, you'll have the opportunity to progress onto our professional or degree level qualifications at UCEN Manchester's School of Business and Law.

Study a degree in Criminology and Criminal Justice

Explore the (in)effectiveness of the criminal justice system to aid your journey to a career in the criminal justice sector. You'll cover a range of topics, including:

Politics, Community, Crime and Justice
Criminal Law, Theory and Practice
Youth Crime and Deviance in Modern Society.



For more information or to apply visit ucenmanchester.ac.uk

My tutors have been incredible and are able to offer a unique perspective on things, they have a great understanding of what we're all going through.

The transition from The Manchester College to UCEN Manchester was really easy and straightforward. I weighed up all my options before coming here but was reassured by the one-to-one support on offer and the small class sizes

> Ben Goldsmith, FdA Criminology and Criminal Justice

# How to apply

Applying to study at The Manchester College is really easy. Just follow these steps and you will be on your journey to amazing in no time.





### Step 2

Choose a course, apply at an open event, online or mobile



### Step 3

Receive a conditional offer - you must accept this within 12 weeks



### Step 4

Book to attend an interview



### Step 5

Register to attend our New Student Welcome Day on 30 June (16-18 only)



### Step 6

We will invite you to enrol in August or September after you receive your results (if applicable).

# What's next?

#### Find out more and apply

To find out more about Public Services and Criminology at The Manchester College and to apply scan the QR code or visit: tmc.ac.uk/public-services



#### Visit us

Join us at one of our open events throughout the year to learn more about our courses, tour our facilities, speak to our tutors and much more. To find out when our next open event is taking place and to register your place visit: tmc.ac.uk/events

#### Stay in touch

Follow us on our social media channels:



- @TheMcrCollege
- @TheMcrCollege
- @themcrcollege

#### Contact Us

Got a question about one of our courses, about The Manchester College or just need to get in touch? Contact us:

🖂 enquiries@tmc.ac.uk









The Manchester College is committed to equality of opportunity, non-discriminatory practices and supporting individual learners. This information is also available in a range of formats, such as large print, on request.