

## Employer Partner Industry Insights

Our employer partners at The Gorton Monastery talked to us about what it takes to succeed in the Hospitality industry:

**1. What would you say the top 3 skills are to succeed in the industry?**

*Great Communication Skills. Good Team work. Ability to work and react well under pressure.*

**2. What do you look like in a top candidate when you recruit?**

*I look for energy, passion, Can Do attitude, confidence, resilience, commitment, reliability and most important of all a sense of humour!*

**3. Why do you think work experience is important for college students?**

*I think work experience is particularly important in Hospitality as the job is to serve the public in a professional manner. Whereas the professional manner can be taught in a classroom, the interaction with the Customer and the wider Team cannot, and this is where the journey begins. For the student it is their first sight of the real side of the industry and gives a good understanding of their suitability for the role.*

**4. What is the best thing about working in your industry?**

*Every day is different...you work with different people every day, some famous, some infamous, some just famous within their own family...but they all add spice to your working day and every day you get a new opportunity to get it right. And If you get it right...have a good service, great Teamwork, make the Customer and your Manager happy...you will experience a great feeling of job satisfaction and of a job well done! It is a great high!*

Further information:

<https://www.themonastery.co.uk/>

<https://icould.com/>

<https://targetcareers.co.uk/>