

TRAVEL

TOURISM AND AVIATION





ABOUT

Do you dream of travelling the world? Why not turn that dream into a career? You could live and work abroad, spending your days off exploring ancient ruins, stunning coastlines and vibrant cities. Or perhaps you could help others to navigate their own path around the globe?

The travel, tourism and aviation industry is incredibly varied, so you're sure to find a career that appeals (and makes your Instagram feed rather more interesting than any of your friends').

And where better to start your journey towards that career than Manchester? In this vibrant city, tourism contributes around £7 billion to the local economy and 27 million people pass through Manchester Airport every year!

At The Manchester College, you'll be taught by experts in their field. Your tutors will share the experience they've gained as air cabin crew, holiday reps, ground operations crew and in other roles. And you won't just be sat at a desk reading about your chosen industry – you'll be learning your trade in our real life air cabins, and using working equipment and systems, just like those used by the industry.

Don't worry if you're not sure which job you want to aim for. During your time with us, you'll build up a broad knowledge of the travel, tourism and aviation sector and find out about all the different opportunities it offers.

The College is a member of the Institute of Travel and Tourism and the Swissport Academy. Not only does this status and our campus locations give you a significant advantage when it comes to achieving a job at Manchester Airport, it also means you'll be learning the exact skills you need to thrive when you enter the world of work.



PROGRAMMES OF STUDY

Each of our courses is designed to give you the knowledge, skills and industry experience to pursue a range of career paths.

We offer further education courses specialising in aviation, cabin crew or travel and tourism from Level 1 to Level 3.

AVIATION.

Level 1

Exploring the Aviation Industry

16-18 / Adult 19+

Harpurhey /Wythenshawe

Part-time

Gain a greater understanding of just how much the Travel, Tourism and Aviation sector can offer you, start to learn the skills you'll need to succeed, and prepare for your first job. You'll learn about aviation terminology, customer service, teamwork, airport and locational geography, and much more. You'll also get to hear first-hand accounts of what it's like to work in this vibrant sector, as you'll hear from a range of guest speakers. We believe that hands-on experience is often the best way to learn, so you'll get the chance to take part in realistic simulations on an aircraft and at an airport check-in desk.

Level 2

Aviation Environment

16-18 / Adult 19+

Harpurhey /Wythenshawe

One year

Whether you're aiming for a career in the skies or on the ground, this course will give you a complete introduction to airline and aviation operations. Over the year, you'll explore a variety of roles in the sector, gaining skills in each area to help you decide which path to take. You'll explore all the duties of air cabin crew, from day-to-day check in services to emergency procedures, security and looking after special status passengers.

There are so many jobs in the aviation sector, so we'll look at baggage handling, boarding, arrivals and marshalling procedures.

These aren't skills you can master at a desk, so you'll spend a lot of your time in a fully-equipped aeroplane cabin, galley and airport check-in area right here at The Manchester College.

Level 3

Aviation Operations

16-18 / Adult 19+

Harpurhey/Wythenshawe

One year

If you've already achieved a Level 2 qualification, your new career is even closer. Our Level 3 course will help you to gain a thorough understanding of the aviation industry, and prepare you for employment. You'll learn all the skills you need to succeed, including health and safety, security, customer service, aviation geography and terminology, managing conflict, e-business and more.

Few things beat first-hand experience, so you'll hear from guest speakers working in the industry, and take part in simulations on an aircraft and at an airport check-in desk. You'll also get a behind-the-scenes tour of the baggage hall at an airport and explore the kinds of aircraft you could soon be working on.



CABIN CREW

Level 2

Cabin Crew

16-18 / Adult 19+

Harpurhey /Wythenshawe

One year

If you've already got your sights set on flying around the world as an air cabin crew member, this Level 2 Diploma is for you. Over the year, you'll gain the knowledge, skills and expertise you'll need for this demanding role.

As a flight attendant, your main focus will be on keeping your passengers comfortable, happy and safe. So on this course, you'll be learning all the skills you need to do just that, from emergency procedures and security policies to customer service. You'll also learn the industry 'lingo', including phonetics, international time, aircraft types and airport abbreviations.

TRAVEL AND TOURISM.

Level 1 and Level 2

Travel and Tourism

16-18 / Adult 19+

Harpurhey/Wythenshawe

One year

Whether you're aiming for a career as a holiday rep in a popular holiday destination, or want to sail the world on-board a cruise ship, our Level 1 or Level 2 courses are great starting points - depending on your previous qualifications.

You'll hear from a range of guest speakers, find out more about the opportunities this exciting sector offers, and start building some of the skills and knowledge you need to land your first job.

Level 3

Travel and Tourism

16-18 / Adult 19+

Harpurhey/Wythenshawe

One year

Picture the best holiday you've ever had. So many people went into making that holiday memorable, and after this course you could join their ranks. The Travel and Tourism sector is responsible for everything from helping travellers to find the best places to visit and booking a trip, to checking bags at the airport and making sure accommodation is up to scratch.

This 90-credit, Level 3 Diploma in Travel and Tourism will help gain the skills you need for any one of a number of rewarding careers in the industry.

Holidaymakers want to have fun while they're on vacation, so you'll be taking a look at different kinds of entertainment and finding out more about a number of popular destinations in the UK, Europe and further afield.

You'll also explore what fantastic customer service looks like, find out how travel agents operate and learn about the roles and responsibilities of holiday reps abroad. In fact, by the end of the year, you'll have an in-depth understanding of the entire sector, including how it operates and why it's so successful. You'll have covered all aspects of the industry, from how to market holiday destinations, to the transportation infrastructure that gets passengers where they want to go.





We want to help you to achieve your career goals. It's a competitive sector, but we'll support you to develop the skills you need to have a successful career.

If you're aged 16-18, our Travel, Tourism and Aviation Centre of Excellence is here to help you become the ideal job candidate.

STUDY PROGRAMME

You'll join our Centre of Excellence when you enrol on any of our courses – whether you're studying at Level 1, Level 2 or Level 3.

If you haven't already obtained a Grade 4 GCSE in English or maths, you'll study a relevant qualification alongside your course. This is a mandatory

requirement and essential for further study or employment.

EMPLOYABILITY

You'll also take part in a range of activities to equip you with the knowledge and experience you'll need to secure the job you want:

Employability Sessions

You'll be assigned an Employability Tutor, who will help you to build the skills you'll need to thrive in the workplace.

Work Related Activity

As part of your course, you'll learn more about the travel, tourism and aviation industry by taking part in a wide range of activities, such as:

- Tours of airports, heliports and hotels
- Careers talks from leading

brands in the industry

- Spending a day in the life of a sector employee, such as a travel advisor
- Trips and visits to locations, such as London and the Lake District

Work Experience Placement

You'll spend at least 35 hours gaining experience in workplaces, such as travel agents, tour operators, hotels or restaurants. While there, you'll help with day-to-day tasks and shadow staff to develop your skills and broaden your knowledge of the industry.

Industry Placement

You may be able to apply for an industry placement within the Travel, Tourism and Aviation industry. This offers more than 315 hours of experience with a leading employer. A placement gives you in-depth knowledge of the industry, allows you to gain hands-on experience and gives you an insight into career pathways. Some students have used their placement as a springboard to a paid position with the company once they complete their course.

Once you complete your journey in one of our Centres of Excellence, you will have all the skills you need to be 'work ready' and the qualifications you need to take the next steps towards an amazing career.



CAREERS



AIRPORT DUTY MANAGER

Average salary: £22,000

Air travel is not just about getting from A to B; passengers want to enjoy shopping, eating and relaxing as part of their journey. To progress to a role as an airport duty manager, you'll need to be highly organised and able to multi-task, and have excellent people skills.



OVERSEAS REPRESENTATIVE

Average salary: £18,000

See the world and gain experiences your friends can only dream of, with a career as an overseas representative. Whether it's for fun in the sun, a far-flung city escape or a winter season in the mountains, a rep looks after holiday makers and makes their stay a memorable one.



CABIN CREW

Average salary: £19,000

Cabin crew carry out important safety checks and make sure passengers are safe, happy and comfortable throughout a flight. You'll need to be friendly and able to keep a cool head, so that you can reassure people and let them know what to do in an emergency.

Plus, many of the above roles come with a range of perks, including free accommodation, massively discounted flights and the opportunity to travel or work anywhere in the world!

MEET THE TEAM

When you study Travel, Tourism and Aviation at The Manchester College, you'll learn from highly experienced tutors, some of whom have spent years travelling the globe as part of their career.



ELIZABETH PETERS

Assistant Principal

Liz Peters has 30 years' experience in the service industries. After training at City College Manchester as a beauty therapist, Liz went on to enjoy a career in salon therapy and ran her own salon, before moving into education. She's since taught and managed further and higher education programmes, including Hospitality and Catering, Sport Therapies and creative programmes. Liz is passionate about improving the lives and employability skills of students in Greater Manchester.



DEE GREENWOOD

Tutor

Dee has been a tutor at The Manchester College for just over a year. She has more than 20 years' experience in the aviation industry, starting as a member of the cabin crew, before progressing up the ranks and into training.

Dee teaches everything from airline terminology to emergency situation procedures for cabin crew. She can help you to develop the skills you need to become a valued member of cabin crew or to work elsewhere in the industry.



MAXINE GUNNING

Head of Department

Maxine has a wealth of experience in the Hospitality industry, and has specialist knowledge of food and beverage service, including experience as a deputy assistant manager at a Manchester hotel.

Maxine discovered her true vocation lay in training, and she's now taught at The Manchester College for almost 15 years.



BENJAMIN ANDERSON

Tutor

Benjamin recently joined The Manchester College after 12 years working in a range of customer service experience roles.

Passionate about the travel, tourism and aviation industry, Benjamin has a BA (Hons) in Travel and Tourism Management from the University of Huddersfield and was most recently a Passenger Service Agent for Swissport at Leeds Bradford Airport. He is also currently studying an MSc in Human Resource Management and Development at the University of Salford.

LOCATION

Our Travel, Tourism and Aviation departments are based at our Harpurhey and Wythenshawe campuses in North and South Manchester. Public transport links are excellent, so they're within easy reach of employment opportunities in the sector at Manchester Airport and in Manchester city centre.



HARPURHEY CAMPUS

Rochdale Road
Harpurhey
Manchester
M9 4AF



WYTHENSHAW CAMPUS

Brownley Road
Wythenshawe
Manchester
M23 0DH

FACILITIES AND EQUIPMENT

Both campuses are modern, bright and offer plenty of opportunities for socialising outside of class. When it comes to course facilities, we think you'll find it hard not to be impressed with each campus's realistic air cabin and galley, which have been specially built for students to practise in.

You'll also have access to the same specialist check-in software used by airlines, and work with industry-standard equipment, like breathing apparatus and life jackets.

You'll also wear specialist uniforms at times, preparing you for life as a professional!





The Manchester College strives to deliver an exciting and innovative learning experience to all our students. We're committed to playing a pivotal role in shaping the learners of today and the generations to follow.

In support of our commitment, The College, alongside Higher Education partner UCEN Manchester, is investing £140 million to transform and restructure our campus estate, which is set to benefit students from 2021. As part of this, we're enhancing our Travel, Tourism and Aviation Centre of Excellence, in order to cement our position at the cutting edge of industry standards.

The mix of new and redeveloped campuses, will mean you'll enjoy exceptional, state-of-the-art study facilities and access to outstanding student support services. Our aim is to create a healthy, happy, productive environment, where you can maximise your potential as you continue your journey towards a prosperous career.

Our Travel, Tourism and Aviation facilities will benefit directly from our investment. It will enable us to expand and enhance our current Centres of Excellence allowing us to remain at the cutting edge of industry standards whilst offering you the very best environments to unleash your creativity and maximise your potential.

WHAT OUR STUDENTS SAY



NICOLE TOWNSEND

Level 3 Aviation Operations
Former East Manchester
Academy student

“I want to work abroad in an international airport and I was able to explore what options were available to me while doing my work experience at Manchester Airport”



DYLAN OCKERBY

Level 3 Aviation Operations
Former Denton Community
College student

“I’ve really enjoyed the course I have studied and all the friends I have made here. My tutors have helped to prepare me for my future in the Travel and Aviation industry and my career goal now is to become an air traffic controller.”



LIZANDRA CAMPAL

Level 3 Travel and Tourism
Former Oasis
Academy student

“Being at The Manchester College, I have developed confidence in myself and in my future plans. My tutors have offered me lots of one-to-one support.”



DARCIE ROEBUCK

Level 3 Travel and Tourism
Former The Radclyffe
School student

“I’ve been inspired to become a member of cabin crew by the tutors’ life stories and their experiences working in the industry. They’ve supported me to find work experience placements at Manchester Airport and the Hilton Hotel that have helped me to develop my skills ready for my career, and have pushed me to achieve things I never thought I could!”



MOHAMMAD SHAH

Level 3 Aviation
Former Matthew Moss High
School student

“The Manchester College is the only college in the area that offers such an amazing Aviation course. I’m proud of being a student ambassador at college, as it has helped me to build my confidence and allowed me to make even more friends. I’m now looking forward to working for a company like Jet2 as cabin crew and hope to further my skills in aviation before eventually training as a pilot.”

HOW TO APPLY

Applying to study at The Manchester College is really easy and can be done online via desktop, tablet or mobile.

Simply follow these eight steps and you’ll be on your journey to amazing in no time at all..

- 1 Visit tmc.ac.uk
- 2 Browse our range of courses and choose the course you’d like to apply for
- 3 Apply for the course using our application portal, making sure you complete all of the relevant information
- 4 Receive a conditional offer
- 5 Book to attend an Applicant and Parent Information Evening
(16-18 year old students only)
- 6 Register to attend our New Student Welcome Day
(16-18 year old students only)
- 7 Join us at enrolment on the date we specify on your invite
(For 16-18 year old students applying for September, this will be after you receive your results)
- 8 Start your journey to amazing





FIND OUT MORE AND APPLY

To find out more about The Manchester College and our Travel, Tourism and Aviation department, and to apply for one of our courses, please visit:

tmc.ac.uk

tmc.ac.uk/travel-tourism-aviation

VISIT US

Join us at one of our Open Events throughout the year to learn more about our courses, visit the campus you could be studying at and tour our facilities, speak to our tutors, view demonstrations from current students and much more.

To find out when our next Open Events are taking place, visit:

tmc.ac.uk/events

STAY IN TOUCH

Follow us on via our social media channels



The Manchester College



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CONTACT US

Got a question about one of our courses or about The Manchester College or just need to get in touch?



enquiries@tmc.ac.uk



03333 222 444

The Manchester College is committed to equality of opportunity, non-discriminatory practices and supporting individual learners. This information is also available in a range of formats, such as large print, on request.